

POLICY STATEMENT

Social, Safety, Health, Environment, Quality And Innovation (S-SHEQI)



As the leading and enabling provider of housing solutions for dignified lives, it is our policy to win stakeholder confidence by providing housing solutions of the required quality at competitive cost through innovative, safe and environmentally friendly practices that also safeguard communities being served. Management and Staff of Botswana Housing Corporation (hereinafter referred to as "BHC or the Corporation") are committed to implementing and maintaining a Quality Management System (QMS) that meets the requirements of BOS ISO 9001: 2015, Quality Management Systems - Requirements standard and -established Wellness, Environmental, Social, Governance and Innovation Programs.

In carrying out its mandate, the Corporation undertakes to safeguard, as far as practicable, all employees, customers, stakeholders the environment and communities against harm, unhealthy conditions, pollution or damage, that may arise from any of its operations. The Corporation also ensures the health and safety of other persons (contracted, sub-contracted, visitors, clients), who may be affected by its operations and activities.

The Corporation commits to fulfil its compliance and governance obligations and meets customer and products requirements to the satisfaction of customers, communities and interested parties.

The Quality Management System, Safety, Health and Environment (SHE) Policy, Governance Framework, Innovation Policy and Social Programs are used as a basis to support the Corporation's strategic direction and setting S-SHEQI objectives.

BHC operations are carried out by qualified, healthy, innovative and competent personnel under safe working conditions and a protected environment. BHC commits to executing its activities in the most professional, safe, effective and efficient manner. This will be reflected in the Corporation's business policies, processes, procedures and all frameworks.

In assuring consistent delivery of quality products and services and protection of the environment and communities, BHC Management commits to ensuring that this Policy extends to services offered at sites away from permanent facilities.

The S-SHEQI Policy, which is communicated and understood by all within the organization, shall be reviewed once in three years for its continued suitability, adequacy and effectiveness.

The S-SHEQI Policy shall be availed to all interested parties to maintain a common understanding of the Corporation's endeavours regarding commitment to quality, safety, health, environment, social responsibility governance and innovation to ensure sustainability

Signed:

Nkaelang Matenge
Chief Executive Officer - BHC

Date: 27/01/2025